

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2012-133-C - ORDER NO. 2012-566

JULY 25, 2012

IN RE: Application of Allied Wireless of the	) ORDER DESIGNATING
Palmetto State, LLC, d/b/a U-Lifeline	) U-LIFELINE WIRELESS
Wireless for Designation as an Eligible	) AS AN ELIGIBLE
Telecommunications Carrier in the State	) TELECOMMUNICATIONS
of South Carolina for the Limited Purpose	) CARRIER FOR THE
of Offering Lifeline Service to Qualified	) PROVISION OF LIFELINE
Households	) SERVICE

This matter comes before the Public Service Commission of South Carolina (the “Commission”) and concerns the above captioned Application of Allied Wireless of the Palmetto State, LLC, d/b/a U-Lifeline Wireless (“U-Lifeline”) for Designation as an Eligible Telecommunications Carrier (“ETC”) in the State of South Carolina for the Limited Purpose of Offering Lifeline Service to Qualified Households filed March 27, 2012 (the “Application”).

For the reasons explained in this Order, the Commission has concluded that the Application should be approved and that designation of U-Lifeline as an ETC on the terms provided in this order would serve the public interest.

**BACKGROUND**

The present proposal to designate U-Lifeline as an ETC is presented to the Commission on the Application, the verified testimony of Rohan Ranaraja filed on May 29, 2012, a Compliance Plan filed on June 15, 2012, on behalf of U-Lifeline, the testimony of Christopher J. Rozycki filed June 13, 2012, on behalf of the Office of

Regulatory Staff (“ORS”) (the former collectively referred to herein as “the Testimony”) and a Stipulation entered into between U-Lifeline and the ORS filed with the Commission on July 2, 2012 (the “Stipulation”).

The Applicant in this matter was represented by Charles L.A. Terreni and Todd Lantor; the ORS was represented by C. Lessie Hammonds. On April 17, 2012, the Commission appointed B. Randall Dong to serve as Hearing Officer in this matter.

As directed by the Commission, notice of the filing of the Application was published and proof of publication provided to the Commission on April 25, 2012. No petitions to intervene were filed in this matter. ORS is a party pursuant to statute.

The Stipulation recommends that U-Lifeline be designated as an ETC for the limited purpose of providing Lifeline service to qualified households in accordance with the terms of the Stipulation. A copy of the Stipulation is attached hereto as Appendix I.

On July 2, 2012, U-Lifeline filed a Motion to Waive Hearing and for Expedited Consideration, requesting that the Commission waive the hearing scheduled for July 11, 2012, at 10:30 a.m., admit all prefiled testimony and exhibits into the record, grant expedited consideration of the Application, and approve the Application. On July 5, 2012, the Hearing Officer suspended the hearing in order to allow the Commission to rule on the pending motion. The Office of Regulatory Staff did not object to this motion. Having considered the record before it, the Commission finds that the record before it is sufficient to make a final determination in this matter and that the interests of judicial economy are served by waiving the hearing and granting expedited consideration.

### ANALYSIS

Section 214(e)(2)(e) of the Telecommunications Act of 1996 (the “Act”) authorizes state commissions to designate common carriers that meet the requirements as ETCs.<sup>1</sup> Section 103-690 of the S.C. Code Ann. Regs. provides that the Commission will fulfill its responsibility to designate common carriers as ETCs and establishes the requirements that an applicant must meet in order to be designated an ETC.<sup>2</sup>

As demonstrated in the Application, the Testimony, the Stipulation, and the company’s Compliance Plan, U-Lifeline satisfies all the relevant requirements for designation as an ETC specified in Sections 254 and 214 of the Act and Section 103-690 of the S.C. Code Ann. Regs. U-Lifeline is (i) a common carrier as defined by 47 U.S.C. Section 153(10), (ii) offers all the supported services,<sup>3</sup> (iii) uses its own facilities to provide the services, and (iv) offers service throughout its designated service area. Additionally, it has been demonstrated that following designation, U-Lifeline will (v) advertise the availability of its Universal Service offerings and charges through media of general distribution, specifically its Lifeline services throughout its ETC service area, and will provide notices at local unemployment, social security and welfare offices in satisfaction of S.C. Code Ann. Regs. Sections 103-690, 1E(a)(1) and 103-690.1E(b)(1), (vi) make Lifeline service available to qualifying low-income consumers without requiring a service deposit in order to initiate Lifeline Service if the consumer elects toll limitation services, will not charge such customer a monthly number portability charge,

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<sup>1</sup> 47 U.S.C. Section 214(e)(2).

<sup>2</sup> See S.C. Code Reg. Section 103-690C.

<sup>3</sup> 47 U.S.C. Section 254(c); 47 C.F.R. Section 54.101(a); and S.C. Code Reg. Section 103-690C(a).

will verify annually that its Lifeline customers meet the qualifications and will provide sixty (60) days notice to customers which it believes no longer qualify for Lifeline service,<sup>4</sup> (vii) certify that it complies with the service requirements applicable to the support it receives, (viii) be able to remain functional in emergency situations,<sup>5</sup> (ix) satisfy consumer protection and service quality standards which are set forth in the CTIA Consumer Code as described in the Application including annual certification of its compliance and reporting of consumer complaints in accordance with S.C. Code Ann. Regs. Sections 103-690(C)(1)(a)(C)(3) and 103-690.1B(b)(4), (xi) provide Lifeline local usage plans comparable to the incumbent local exchange carriers already operating in the area, (xii) comply with applicable reporting requirements including, but not limited to annual progress reports required in S.C. Code Ann. Regs. Section 103-690.1, annual certification that it is able to remain functional in emergency situations required by S.C. Code Ann. Regs. Section 103-690.1B(b)(2) and annual outage reporting requirements of S.C. Code Ann. Regs. Section 103-690(B)(b)(2) and (xiii) as explained below, take steps to limit fraud, waste and abuse in the federal universal fund programs.

On February 6, 2012, the FCC adopted comprehensive reforms to the low-income program to revise the Lifeline service requirements.<sup>6</sup> In the Lifeline Reform Order, the FCC adopted specific reforms attempting to limit fraud, waste and abuse in the low-income program. U-Lifeline commits to compliance with the rules as they are applicable.

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<sup>4</sup> See S.C. Code Ann. Regs. Section 103.690.1E(a)-(b).

<sup>5</sup> S.C. Code Ann. Regs. Section 103-690(C)(a)(2).

<sup>6</sup> *In the Matter of Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking*, WC Docket No. 11-42, FCC 12-11, released February 6, 2012. (“Lifeline Reform Order”).

Section 103-690C(b) of the S.C. Code Ann. Regs. provides that, in determining whether an ETC designation is in the public interest, the Commission must consider, *inter alia*, the benefits of increased consumer choice and the unique advantages and disadvantages of the applicant's service offering.

Considering these factors and others, the Commission determines that it is in the public interest that the Commission grant U-Lifeline ETC designation for the limited purpose of providing Lifeline service.

**IT IS THEREFORE ORDERED THAT:**

- I. The Testimony and Stipulation are accepted into the record without objection.
- II. The Applicant's Motion to Waive the Hearing and Expedite Consideration is granted.
- III. Allied Wireless of Palmetto State, LLC d/b/a U-Lifeline Wireless is hereby designated as an ETC for the limited purpose of providing Lifeline service as requested in the Application on the terms provided in the Stipulation. A copy of this Order shall be promptly provided by the Commission to the FCC and the Universal Service Administrative Company.

BY ORDER OF THE COMMISSION:

  
David A. Wright, Chairman

ATTEST:

  
Randy Mitchell, Vice Chairman  
(SEAL)

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION OF**  
**SOUTH CAROLINA**  
**DOCKET NO. 2012-133-C**

IN RE:	Application of Allied Wireless of the Palmetto	)	
	State, LLC d/b/a U-Lifeline Wireless for	)	
	Designation as an Eligible Telecommunications	)	
	Carrier in the State of South Carolina for the	)	<b>STIPULATION</b>
	Limited Purpose of Offering Lifeline Service to	)	
	Qualified Households	)	

This Stipulation is made by and among the South Carolina Office of Regulatory Staff ("ORS") and Allied Wireless of the Palmetto State, LLC d/b/a U-Lifeline Wireless ("U-Lifeline" or "the Company") (collectively referred to as the "Parties" or sometimes individually as "Party").

WHEREAS, on March 27, 2012, the Company filed its Application requesting Designation as an Eligible Telecommunications Carrier ("ETC");

WHEREAS, ORS has reviewed the Application and testimony of Rohan Ranaraja;

WHEREAS, the Company is only seeking ETC Designation for the purpose of participation in the Federal Universal Service Low Income Fund ("USF");

WHEREAS, the Company will provide Lifeline service under the brand name "U-Lifeline Wireless;"

WHEREAS, as a result of its investigations, ORS has determined that subject to the provisions set forth below, U-Lifeline's request for designation as an ETC should be approved for those wire centers listed in Exhibit 6; and

WHEREAS, U-Lifeline filed a compliance plan, which is hereby incorporated into this Stipulation, and agrees to comply with requirements and conditions set out in the compliance plan.

WHEREFORE, in the spirit of compromise, the Parties hereby stipulate and agree to the following terms and conditions:

1. U-Lifeline is a radio common carrier and wireless service provider offering wireless voice communications and Lifeline services;
2. The Company provides its voice service plans, including a Lifeline plan, through the use of its own facilities;
3. U-Lifeline agrees to advertise the availability of Lifeline using media of general distribution;
4. U-Lifeline has requested ETC designation in the wire centers where it currently has network coverage, as detailed in Exhibit 6 of the Company's application;
5. The Company has limited its requested USF support to the federal USF low-income support program. U-Lifeline certifies that all-low income USF funding it receives will be used to provide a credit to its Lifeline eligible customers, consistent with 47 CFR 54.403;
6. U-Lifeline agrees to offer Lifeline credits consistent with the rates, terms, and conditions contained in its rate schedules and website and will publish the availability and the pricing of these same offerings on its website;
7. The Company agrees to only seek direct low-income support from the USF for those lines provided through the use of its own network. Until modified by the Public Service Commission of South Carolina (the "Commission"), U-Lifeline agrees to utilize the means test

established by the Federal Communications Commission ("FCC") and set forth in 47 C.F.R. 54.509;

8. U-Lifeline agrees to provide Lifeline customers a company funded \$3.50 credit. The company will also provide a federal lifeline credit of \$9.25 per month to qualifying consumers, consistent with 47 C.F.R. 54.403. Together, the state and federal credits offered in South Carolina will be at least \$12.75. U-Lifeline agrees to allow qualifying low-income consumers to apply Lifeline discounts (federal and state) to any residential service plan that includes voice telephone service, including bundled packages of voice and data services; and plans that include optional calling features, such as but not limited to caller identification, call waiting, voicemail, and three-way calling. Eligible telecommunications carriers may also permit qualifying low-income consumers to apply their Lifeline discount to family shared calling plans;

9. U-Lifeline agrees that it will abide by all advertising, reporting and verification requirements established by the FCC and the Commission;

10. U-Lifeline agrees to file all reports requested by ORS or the Commission, including but not limited to: the "Telecommunications Company Annual Report," the "Authorized Utility Representative Form," the "Gross Receipts Form;" and the "USF Worksheet." All of which may be found on the ORS website at [www.regulatorystaff.sc.gov](http://www.regulatorystaff.sc.gov) in the telecommunications forms section;

11. U-Lifeline agrees to file with ORS a certified true copy of its Form 497 filed quarterly with the USAC, including revisions thereto, no later than five (5) calendar days after the Form or revision is filed with USAC;

12. U-Lifeline agrees to offer a toll blocking and/or limitation option if toll is included with U-Lifeline service. U-Lifeline agrees that the company will not seek



reimbursement for toll limitation services. The company agrees to provide toll block at no charge to customers seeking the service. Consistent with this provision, the company agrees to block dialing when a lifeline is roaming and when such blocking may only be overridden by specific action by the consumer on a per call basis. There are no activation fees or roaming charges for Lifeline customers;

13. U-Lifeline agrees that it will not seek Lifeline reimbursement from the Federal Universal Service Fund for resold services provided by an underlying carrier;

14. U-Lifeline agrees to implement or to participate in a program for initial certification and annual verification that insures that an eligible Lifeline customer only receives one Lifeline credit per residential address and must conform with 47 C.F.R. 54-410 and with the compliance plan on file with ORS;

15. U-Lifeline agrees to provide E911 compliant handsets to new Lifeline customers and to replace at no charge any non-compliant handsets for its existing customers who are approved as Lifeline customers;

16. If the designations sought herein are granted, U-Lifeline will be supporting Universal Service in South Carolina based on its total South Carolina retail end user revenues;

17. U-Lifeline agrees to submit a quarterly report to ORS demonstrating the number of Lifeline customers who have been deactivated by U-Lifeline during the quarter due to (1) non-payment on their customer account during two consecutive 30-day periods; (2) the customer not passing the annual verification requirement; or (3) the customer voluntarily requesting deactivation;

18. U-Lifeline shall comply with all applicable state and federal laws, rules, and regulations regarding ETC designation and reporting requirements;

19. The Company agrees to comply with all orders, directives, guidelines, rules and regulations of the Commission applicable to Lifeline ETCs unless the Commission has expressly waived such requirement, rule or regulation. More specifically, U-Lifeline agrees to abide by the Commission regulations regarding designation of an ETC found in 26 S.C. Code Ann. Reg. 103-690 as well as requirements set out by the FCC for ETC designation and for participation in the Lifeline program;

20. The Company agrees to file a final revised tariff with both the ORS and the Commission within thirty (30) days of the Commission Order granting certification, and the revised tariff shall reflect and be in accordance with ORS's recommendations. Further, the Company agrees to file and maintain its tariff with the Commission electronic tariff filing system;

21. ORS is charged by law with the duty to represent the public interest of South Carolina pursuant to S.C. Code § 58-4-10 (B) (Supp. 2011). S.C. Code § 58-4-10(B)(1) through (3) read in part as follows:

... 'public interest' means a balancing of the following:

- (1) concerns of the using and consuming public with respect to public utility services, regardless of the class of customer;
- (2) economic development and job attraction and retention in South Carolina;  
and
- (3) preservation of the financial integrity of the State's public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.

ORS believes the Stipulation reached among the Parties serves the public interest as defined above;

22. The Parties agree to advocate that the Commission accept and approve this Stipulation in its entirety as a fair, reasonable and full resolution of all issues in the above-

captioned proceeding and that the Commission take no action inconsistent with its adoption. The Parties further agree to cooperate in good faith with one another in recommending to the Commission that this Stipulation be accepted and approved by the Commission. The Parties agree to use reasonable efforts to defend and support any Commission order issued approving this Stipulation and the terms and conditions contained herein;

23. The Parties represent that the terms of this Stipulation are based upon full and accurate information known as of the date this Stipulation is executed. If, after execution, either Party is made aware of information that conflicts with, nullifies, or is otherwise materially different than that information upon which this Stipulation is based, either Party may withdraw from the Stipulation with written notice to the other Party;

24. The Parties agree that signing this Stipulation will not constrain, inhibit, impair or prejudice their arguments or positions held in other collateral proceedings, nor will it constitute a precedent or evidence of acceptable practice in future proceedings. If the Commission declines to approve the Stipulation in its entirety, then any Party desiring to do so may withdraw from the Stipulation in its entirety without penalty or obligation;

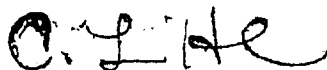
25. This Settlement Agreement shall be interpreted according to South Carolina law; and

26. The above terms and conditions fully represent the agreement of the Parties hereto. Therefore, each Party acknowledges its consent and agreement to this Stipulation by affixing its signature or by authorizing counsel to affix his or her signature to this document where indicated below. Counsel's signature represents his or her representation that his or her client has authorized the execution of the agreement. Facsimile signatures and email signatures shall be as effective as original signatures to bind any party. This document may be signed in

counterparts, with the original signature pages combined with the body of the document constituting an original and provable copy of this Stipulation. The Parties agree that in the event any Party should fail to indicate its consent to this Stipulation and the terms contained herein, then this Stipulation shall be null and void and will not be binding on any Party.

**[PARTY SIGNATURES TO FOLLOW ON SEPARATE PAGES]**

**Representing the South Carolina Office of Regulatory Staff**



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C. Lessie Hammonds, Esquire

**South Carolina Office of Regulatory Staff**

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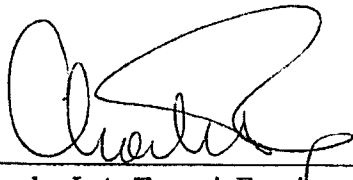
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**Representing Allied Wireless of the Palmetto State, LLC d/b/a U-Lifeline Wireless**

A handwritten signature in black ink, appearing to read 'Charles L.A. Terreni', written over a horizontal line.

Charles L.A. Terreni, Esquire

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